COVID – 19
HEALTHCARE Overview
Remote Telehealth

Allows remote patient and clinician consultation and care along with video visits and remote triage.

Webex allows setup of multipoint meetings for webinars, on-line meetings, conduct video conferencing, share files, whiteboard and share desktops across device types in a secure manner in a cloud.

Security capabilities allows employees to work from anywhere on laptops or mobile devices, verifies user identities and establish device trust and protects users from malicious internet destinations.

Provides for simple one touch provisioning and that allows one to set up a reliable and secure network through a cloud managed interface.

Remote Worker

Telecommuting, working from home, mobile work, remote work, and flexible workplace

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Clinical Collaboration

Sharing of best practices & challenges working from home or in a mobile/flexible workplace.

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## Top-3 customer needs in response to COVID19

<table>
<thead>
<tr>
<th>Customer need</th>
<th>Value /Benefit</th>
<th>Types of Customers</th>
<th>Collaboratio n</th>
<th>Security</th>
<th>Stand Alone Clinics</th>
<th>Best Practices</th>
</tr>
</thead>
<tbody>
<tr>
<td>Remote Telehealth</td>
<td>Allows remote patient and clinician consultation and care along with video visits, remote triage, remote visitation and ongoing patient monitoring.</td>
<td>Hospitals, Clinics, homes State Health Dept (DHHS), patients, administrators, IT Staff</td>
<td>Webex Meetings and Teams</td>
<td>Umbrella, Duo, Anyconnect and NGFW for connecting to healthcare applications and systems.</td>
<td>Meraki</td>
<td>Virtual Consult – Webex; preparing patient for TH apt.; how to schedule a TH apt.</td>
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