

NLC-RISC 2019 Staff Conference

(Specific Session Dates, Times and Titles Subject to Change)

Sunday, October 13

2:00 – 5:00 pm

Pool Administrator Meeting

4:00 – 6:00 pm

Early registration

Monday, October 14

7:30 am – 4:15 pm

Registration

8:00 – 8:45 am

First-Time or New(er) Attendee/Staff Breakfast

8:00 – 9:00 am

Continental Breakfast

9:00 am – 12:00 pm

New Staff Orientation

10:00 – 11:00

Concurrent Workshops

Marketing: Your Pool's Competition: Knowing It, Combatting It

Data and Analytics: Leveraging Data

11:15 am – 12:15 pm

Concurrent Workshops

Data and Analytics Workshop: Leveraging Data

Health Pool Discussion: Emerging Issues and Trends in Healthcare

12:00 – 1:00 pm

Lunch

1:00 – 2:15 pm

Welcome & Opening General Session

Servant Leadership in Pools

2:30 – 3:45 pm

Concurrent Sessions

Successes in Creating a Culture of Servant Leadership in Pools

Planning for and Responding to Critical Incidents

Underwriting & Navigating the Legal Landscape in the Age of Presumption

- Legislation
- Underwriting Strategies
- Claims

4:00 – 5:15 pm

Concurrent Sessions

High-Tech and Data-Breach Considerations for Health Pools

Trends in Motor Vehicle Accidents

Financial Benchmarking for Your Pool

5:15 – 6:15 PM

Welcome Reception

Tuesday, October 15

7:30 am – 4:00 pm

Registration

7:30 am – 9:00 am

Breakfast

8:00 – 9:15

Breakfast Think Tanks (Functional-Area Roundtables)

- Underwriting Think Tank
- Loss Control Think Tank
- Health Care Think Tank

9:30 – 10:45

Topical Roundtable Discussions: Cross-functional, informal discussions on hot topics, as people enjoy at regional meetings. There will be 3 rotations of 20 minutes each with 5-minute transition times among 5 or 6 tables. Notes will be shared. Topics still to be determined, but may include:

- Cyber
- Leveraging Data
- Opioids
- Medical Marijuana & CBD products
- Telemedicine
- Show & Share

11:00 am – 12:00 pm
General Session

Leveraging the Emergence of InsurTech—What’s Here & Now and Around the Corner for Pools

12:00 – 1:15
Lunch & Annual Business Meeting

1:30 – 2:45
Concurrent Sessions

InsurTech Follow-Up

PTSD and First-Responder Mental Health: Understanding the Psychology

ADA Compliance for Municipal Websites (to avoid lawsuits)

3:00 – 4:15
Concurrent Sessions

First Responder Mental Health Policies and Initiatives: A Case Study from one Member Police Department

The Power of Data: Using Data and Analytics to Bring Value to Pool Operations and Members

How Cases are Analyzed – Whether to Settle or Litigate

4:30 – 6:00
Featured Movie: *All the Queen’s Horses*

Wednesday, October 16

7:30 am – 12:15 pm
Registration

7:30 – 9:00 am
Breakfast Buffet

8:00 – 9:15

Breakfast Think Tanks (Functional-Area Roundtables)

- Claims Think Tank
- Public Safety Think Tank
- Marketing Think Tank

8:00 – 9:15

Pool Administrator Breakfast

9:30 – 10:30

General Session

Organizational Wellbeing and Strength

10:45 am – 12:00 pm

Concurrent Sessions

Organizational Wellbeing and Strength

Trends in Public Entity Claims & Strategies for Addressing Them

Elevating the National Profile of State League Risk Pools: Identifying and Communicating the Value Proposition for Non-Insurance Audiences

12:15 – 1:15

Lunch

1:30 – 2:45

Concurrent Sessions

Developing an Effective Collaboration & Mediation Program: Designing and managing dispute resolution strategies and processes for local governments

Good Leadership in Law Enforcement and Its Impact on Liability

Silent Cyber Coverage - The Cyber Exposure You Didn't Know You Had

3:00 – 4:15

Concurrent Sessions

Telemedicine in Workers' Compensation

“It'll Never Happen to Me”: Preventing and Managing Cyber Attacks on Municipalities

4:30 – 6:00

Closing Reception

DRAFT