

2017 NLC-RISC Trustees Conference Agenda

Wednesday, May 17

5:00 – 7:00 pm

Registration and Welcome Reception

Foyer & White River F

Come register early to pick up your conference materials and join us for cocktails and light hors d'oeuvres.

Thursday, May 18

7:30 am – 4:30 pm

Registration

Foyer

7:30 – 8:30 am

Meet & Greet Breakfast

White River F

Registered guests are invited. Badges are required.

8:30 – 10:00 am

WELCOME AND GENERAL SESSION

Organizational Health: The Key to Success

White River E

This dynamic opening keynote will make the business case for organizational health as the differentiator of successful pools. It will highlight the difference between smart and healthy organizations; define the business advantages of focusing on organizational health; and explore the organizational costs and pitfalls of focusing solely on being smart. Trustees will discover the four disciplines that are critical to creating organizational health in their day jobs and their roles as elected officials.

Welcome: **Clarence Anthony**, CEO/Executive Director, National League of Cities

Kenya Rutland, Chief Enthusiasm Officer, KJR Consulting

10:00 – 10:15 am

Break

10:15 – 11:30 am

CONCURRENT SESSIONS

Get the Advantage: Creating Your Pool's Organizational Health Playbook

White River A/B

In this workshop, we will reinforce the principles of the keynote by providing a forum for participants to think about their advisory role in achieving the Advantage for their pool. The session will leverage the keynote content to focus on building smart and healthy organizations.

Participants will:

- Engage in an experiential activity that illustrates the concepts of SMART vs. HEALTHY;
- Learn to apply the 4 disciplines of organizational health to a real-world scenario for trustees;
- Discover the 6 key questions for organizational clarity and brief responses to each; and
- Create action plans for how to share/implement the concepts learned within individual pools.

Kenya Rutland, Chief Enthusiasm Officer, KJR Consulting

The Opioid Epidemic and the Successful Implementation of a Reduced Opioid Program for Surgical Patients

White River C/D

Drug overdose is the leading cause of accidental death in the US, driven by opioid addiction in particular. In this talk, Dr. Stephen Mitros, Orthopedic Surgeon at Memorial Hospital in South Bend, will discuss the scope of the opioid epidemic in the US and ways to combat the ongoing trend of overprescribing opioids to treat post-surgical pain. Dr. Mitros will address the need for all stakeholders to take responsibility to combat the misuse, abuse, and diversion of prescription opioids. Using examples from his practice, Dr. Mitros will share the ways that he has implemented an opioid sparing strategy while still treating post-surgical pain effectively in a busy orthopedic practice.

Stephen F. Mitros, MD, South Bend Indiana Memorial Hospital

Reducing Future Claims through Risk Management

Room 103/104

Come have a look at what's new and what's tried and true in successful risk management. Joe Damiata will speak on Vermont's Work Strong Program; Lynn McNamara will speak on Oregon's Hire to Retire program; and Doug Goforth will speak on the City Officials Academy and other risk management programs in Kentucky.

Joe Damiata, Interim Director of Risk Management Services, Vermont League of Cities & Towns

Doug Goforth, Deputy Executive Director, Kentucky League of Cities Insurance Services

Lynn McNamara, Executive Director, Citycounty Insurance Services (CIS Oregon)

11:30 am – 1:00 pm

LUNCH AND GENERAL SESSION

Federal Legislative, Regulatory and Legal Update

White River E

Federal law has a significant effect on local governments and their risk pools. The 2016 elections brought in a new administration with new priorities. Hear from two leading experts how the latest developments in the federal legislative, regulatory, and judicial environments may affect your pool and its members.

Welcome: NLC-RISC Board Chair **Dawn Crawford**, President/CEO, TML Risk Management Pool, Tennessee

Stephanie Martinez-Ruckman, Program Director for Human Development, Federal Advocacy, National League of Cities

Lisa Soronen, Executive Director, State & Local Legal Center

1:15 – 2:30 pm

CONCURRENT SESSIONS

New Trustees Orientation

White River C/D

As an introduction for newer Trustees and a refresher for more experienced ones, a panel of experienced pool administrators, trustees, and a league director will discuss the differences that exist between pool coverages, structures, regulation and decision-making as a way to provide context for your pool's own structure and operations. Highlights of this session will include review of why pools formed and have been successful, how pools differ from state to state, and operational functions, such as claims, underwriting, loss control, litigation, reinsurance, and administration.

Rickey Childers, Retired City Manager, and Trustee, Texas Municipal League Intergovernmental Risk Pool

Jason Eppler, Board of Directors and City Manager, City of Ionia, Michigan, and Trustee, Michigan Municipal League

Dan Greensweig, Associate Administrator, League of Minnesota Cities Insurance Trust

Mike McCauley, Executive Director, League of Oregon Cities

Joseph M. Thallemer, Mayor, Warsaw, Indiana, and Trustee, AIM Medical Trust

Jeff Thompson, Executive Director, Texas Municipal League Intergovernmental Risk Pool

Evolution of Cyber Coverage and Steps to Avoid These Risks

Room 103/104

Cyber risk is a rapidly evolving exposure, and cyber insurance is racing to keep up. Small to medium sized local governments are by no means immune, and they need to carefully plan their response. Pools can be key partners by offering coverage as well as risk control advice and programs. In this session we will explore the key threats, learn more about how commercial insurance is addressing them, and discuss how pools can provide similar protection and services to their members.

Embry Nichols, Vice-President, JLT Re

Preparing For The Expansion Of Presumption

White River A/B

Over 30 state legislatures have adopted presumptive workers' compensation coverage for firefighters who develop cancer. State legislatures continue to face strong advocacy efforts seeking either the initial passage of presumptive cancer legislation or the expansion of existing legislation. Presumption advocacy is not limited to cancer. In the wake of several high-profile mass casualty events in recent years, advocacy efforts are now seeking to establish presumptive workers' compensation coverage for first responders experiencing PTSD. The language of presumption statutes differs broadly, and determines the impact of the statute on a pool and its members. This session will explore the present legislative and economic environment surrounding the expansion of presumption, with an emphasis on the key elements of presumption statutes that determine whether they pose a risk that can be effectively managed by pools.

William Heberton, President & CEO, NLC Mutual Insurance Company

2:30 – 2:45

Break

2:45 – 4:00 pm

CONCURRENT SESSIONS

New Trustees Orientation (Continued)

White River C/D

Our speakers and panelists continue the discussion on pool operations and how pools differ across the country in order to help provide context for your pool's own structure and operations.

Rickey Childers, Retired City Manager, and Trustee, Texas Municipal League
Intergovernmental Risk Pool

Jason Eppler, Board of Directors and City Manager, City of Ionia, Michigan, and Trustee,
Michigan Municipal League

Dan Greensweig, Associate Administrator, League of Minnesota Cities Insurance Trust

Mike McCauley, Executive Director, League of Oregon Cities

Joseph M. Thallemer, Mayor, Warsaw, Indiana, and Trustee, AIM Medical Trust

Jeff Thompson, Executive Director, Texas Municipal League Intergovernmental Risk Pool

Demystifying Managed Care in Workers' Compensation Programs

White River A/B

When you think of managed care, health insurance probably immediately comes to mind. However, many pools also use managed care within their workers' compensation programs. This session will explore the similarities and differences of managed care and group health programs in your workers' compensation plans. Learn the economics of work comp managed care and the important areas financially, contractually and operationally to strategically focus efforts to ensure that program savings are being optimized. Bring your work comp managed care questions, concerns, and successes to share with the group.

David Donn, President, Donn & Company

Weather & Climate: Volatility or Change in the Air?

Room 103/104

Examine the current state of knowledge of climate change and how it specifically relates to the potential changes in extreme weather events. Josh Darr, Lead Meteorologist & Senior VP with JLT Re, will discuss the latest middle of the road thinking regarding climate change, within the context of best practices in property risk management.

Josh Darr, Senior Vice President and Lead Meteorologist, Catastrophe Exposure & Risk Management Services, JLT Re

Evening on Your Own

Friday, May 19

7:30 am – 4:30 pm

Registration

Foyer

7:30 – 9:00 am

Buffet Breakfast

White River F

Registered guests are invited to a buffet networking breakfast. Please wear your badges.

7:30 – 9:00 am

Pool Administrator Breakfast

Room 101/102

Pool administrators are invited to a session and breakfast buffet in the meeting room.

9:15 – 10:30 am

GENERAL SESSION

The Impact of Law Enforcement on Communities

White River E

Criminal justice reform, particularly police reform, has become a top national and local priority. Many communities, particularly ones often considered "high crime," will simply no longer accept the kind of policing they have been getting. David Kennedy, Director of the National Network for Safe Communities at John Jay College of Criminal Justice in New York, will address the demands for reform and the set of ideas driving the most effective reform and public safety work across the country. In particular, the most effective public safety approaches going forward will likely include substantial commitment to explicitly addressing the deeply historical nature of distrust between minority communities and law enforcement.

David Kennedy, Director, The National Network for Safe Communities, John Jay College of Criminal Justice

10:30 – 10:45 am

Break

10:45 am – 12:00 pm

CONCURRENT SESSIONS

Leveraging Pool Data for Strategic Advantage

Room 103/104

Public entity risk pools have an enormous wealth of information at their disposal. Past claim detail and financial transaction information can reveal development trends and lend insight into all areas of the organization. This session will cover how certain pools are leveraging data to inform decision-making, including the use of predictive analytics, as well as the results and lessons learned from these efforts. We will also discuss the analytical software systems and tools that can benefit pools regardless of where they are on the data analytics evolutionary curve.

Stan Smith, Practice Leader, Gradient AI, a Milliman company
Ryan Draughn, Director of Information Technology, NLC Mutual Insurance Company
Mark Snodgrass, Chief Information Officer, Citycounty Insurance Services (CIS Oregon)

Fundamentals of Financial Management for Pool Trustees

White River C/D

Among the most important responsibilities of a Trustee is to assure financial solvency, pool stability, and good stewardship of member contributions. In this session, newer and experienced Trustees alike will benefit from increased understanding about how financial numbers for pools are generated and evaluated, why they matter in a Trustee's review of operations, and how to conduct conversations for continued success and a thriving future. While the session won't turn you into an accountant or actuary (we promise!), you'll come away with a better appreciation of key concepts related to how the two disciplines work together and what to make of the results.

D. Love, City Council, Centerville, Minnesota, and Trustee, League of Minnesota Cities Insurance Trust
Pete Tritz, Administrator, League of Minnesota Cities Insurance Trust

Impact of Changing Demographics on Employee Benefit Programs and Communications

White River A/B

As city halls across the country start experiencing a generational shift in the workforce, employee benefit options and programs will become more individualized. As a result, so will the communication strategies deployed to engage local government employees in the benefit options available to them. Effective communication is fundamental to connecting employees to their rewards package, helping them understand and appreciate what your organization provides, and key to overall engagement and productivity. Hear how changes in employee demographics are affecting benefits package purchasing patterns. Learn about generational considerations for long-term strategic planning around health and wealth benefits for employees, and discuss best practices on how to effectively communicate complex healthcare benefit options to the many generations that make-up today's workforce.

Beth Czekalski, Employee Communications Manager, North Central Region, Arthur J. Gallagher & Co.

12:00-1:30 pm

LUNCH AND GENERAL SESSION

Mindfulness and Its Application to Your Pool

White River E

Companies like Google, Aetna, and General Mills know firsthand the positive impact mindfulness programs deliver. Even the US military, public schools, and police departments are using these tools. Organizations have found that mindfulness programs can increase awareness, and decrease injury rates, health care costs, and stress levels. Mindfulness practice has also been shown to improve decision-making skills, increase emotional intelligence and leadership effectiveness, and enhance interpersonal connection. In contrast, a lack of awareness can lead to costly workplace incidents that can impact your pool's workers' compensation and liability

claims experience. In this interactive session, learn about these science-based skills your pool can use to boost your safety, wellness, and leadership programs.

Meredith Kaiser, Loss Control Consultant, Municipal Association of South Carolina

1:45-3:00 pm

CONCURRENT SESSIONS

Do We Really Provide Coverage for These Actions?

Room 103/104

There are some instances in which municipal employees can be sued individually. These situations can be difficult and challenging not only for the individuals involved, but also for the municipal entity. Learn how one pool's coverage applies in these situations, and hear the factors considered in defending and indemnifying their members. After learning how and when coverage applies, hear an experienced defense lawyer discuss differences in his approaches and the challenges faced with defending an individual versus a municipal entity. Also, hear from an officer who has been sued personally and in his capacity as a police officer on concerns he faced not only in his career but also in his personal life. Finally, learn about a unique coverage provided by the LMCIT for assisting public officials with costs of defense when they are personally sued for alleged open meeting law violations.

Jon Iverson, Defense Attorney, Iverson, Reuvers & Condon

Todd Milburn, Deputy Chief, City of Brooklyn Park, Minnesota

Darin Richardson, Claims Manager, League of Minnesota Cities Insurance Trust

Internet of Things (IoT): What It Is and How It Will Impact State Pools

White River C/D

For years, we have heard and read about how many electronic devices will be connected to the Internet and report various functions. These devices are already making their way into the consumer market with “smart” TVs and appliances, but they also are finding practical purposes in local government. This session will cover some examples where Internet of Things (IoT) has been used in policing and municipal governments. Technology leader Microsoft will demonstrate several specific case uses. While technology can make organizations more efficient, there are security and privacy concerns that present exposures. Who has access to smart cameras and how do cloud-hosted storage systems affect governance of such systems? All these factors should be considered before deciding to deploy IoT systems.

Ryan Draughn, Director of Information Technology, NLC Mutual Insurance Company

Steve Read, Azure Technology Specialist, Microsoft

The Changing Landscape of Health Care: What's Next

White River A/B

Significant changes are anticipated to the Affordable Care Act and accompanying regulations in 2017. This session will explore the latest developments in federal health care and potential implications to pools and public entities. Learn about the opportunities and challenges facing public entities in a changing healthcare landscape, and discuss how pools and local governments can strategically take advantage of these changes in 2017 and beyond.

W. James Hamilton, Attorney, Bose McKinney & Evans LLP

3:00-3:15 pm

Break

3:15-4:30 pm

GENERAL SESSION

Safety Assessment & Response to Active Shooter

White River E

Active shooter events are on the rise throughout the country. Are your pool members ready? Do you know what to do? Secure Education Consultants will discuss the importance of a comprehensive approach to the issue, including Site Assessment, Emergency Preparedness Planning, and Critical Incident Training. Attendees will receive a sample emergency plan section and preparedness slides to share with their member cities.

Jason Russell, President/CEO, Secure Education Consultants

5:30-7:30

Closing Reception

NCAA Hall of Champions

Join us following the conclusion of conference sessions for cocktails and hors d'oeuvres at the NCAA Hall of Champions. Registered guests with badges are invited. Wear your favorite college team's paraphernalia and have fun checking out the museum and trying your hand at various sports simulators.